

25 March 2020

CORONAVIRUS (COVID-19) UPDATE # 1

Dear Customer

State and Federal Governments continue to implement further measures to combat the spread of COVID-19, including the closing of State borders.

As a provider of transport and logistics services throughout Australia, CTI Logistics Limited (CTI) is providing an essential service and will continue to operate both locally and across State borders.

At present it is business as usual for us. Our staff members are available and customer orders continue to be dispatched and delivered to all locations as normal.

Business continuity measures

In response to the changing environment, CTI has implemented business continuity plans across all our sites and operations nationally and, in conjunction with our supply chain partners (including subcontractors, independent carriers, labour hire providers and suppliers), measures are in place to ensure our business continues to operate.

A national response management team comprising the executive and representatives from each of the core businesses has been working tirelessly to ensure the business continuity plans in place keep our people and those in our supply chain safe and remain dynamic and adaptable to the ever changing environment currently being experienced.

Current status and preventative measures

CTI has not had any confirmed cases of COVID-19. CTI has implemented preventative measures around health, hygiene and cleaning practices, contact free deliveries, numerous social distancing and remote working measures, travel restrictions and associated quarantine and isolation requirements.

At present we have not experienced any significant disruptions in our supply chain.

Communication

This is an unpredictable and unprecedented event and there may be occasions outside of CTI's control, such as further Government restrictions, which could disrupt services.

CTI will continue to communicate with our customers during this highly unpredictable time and should you have any questions please don't hesitate to reach out to your CTI representative.

For updates, please see our website at www.ctilogistics.com.

We thank you for working with us while we work through this situation together.

Stay well and safe

David Watson
EXECUTIVE CHAIRMAN